



# NEXEN TIRE

## OE WARRANTY

### LIMITED WARRANTY FOR ORIGINAL EQUIPMENT PASSENGER & LIGHT TRUCK TIRES INCLUDING TEMPORARY TIRES

#### 1. WHAT IS COVERED AND FOR HOW LONG

Nexen warrants that a tire manufactured by Nexen and/or equipped originally on the vehicle is free from defects in materials and/or workmanship in normal use for the life of the original usable tread. The life of the original usable tread ends when the tire tread has been worn down with only 1.6 mm (2/32nds inch) remaining, at which point the tire is considered to be fully worn out.

#### PASSENGER AND LIGHT TRUCK TIRES

##### A. Free Replacement

If Nexen radial passenger & light truck tires fail as a result of defect in material and/or workmanship within the first 25% of tread-wear, the tire will be replaced with a new, comparable Nexen Tire at no charge including mounting and balancing charges.

##### B. Pro-Rata Replacement

Tires not qualifying for free replacement will be allowed a credit toward purchase of a new, comparable Nexen Tire based upon the amount of tread actually worn. The cost of mounting, balancing and any other service charges or applicable taxes should be paid by the user. Otherwise adjustment for compensation will be made on a pro-rata basis calculated by multiplying the actual current dealer selling price by the percentage of remaining usable tread depth.

#### NEXEN TEMPORARY TIRE

- A. A temporary tire weighs less and provides more trunk storage space than a conventional tire. To conserve tire tread life, temporary tire should be returned to the trunk as soon as it is convenient to have your standard tire repaired or replaced.
- B. If Nexen temporary tire fails as a result of defect in materials and workmanship during the first 50% of usable tread-wear, the tire will be replaced with a new, comparable tire at no charge including mounting and balancing charges. No adjustment will be made for tires that are worn more than 50%.

#### 2. WHAT IS NOT COVERED BY THE WARRANTY

##### NON-ADJUSTABLE CONDITIONS

- A. Irregular wear or tire damage due to:
  - Road hazards such as punctures, cuts, snags, scuffs, carcass bruises or impact breaks
  - Fire, wreck or collision
  - Improper inflation, overloading, high-speed spinning, improper mounting or demounting, running flat, off-road use, racing, vandalism, willful damage or abuse

- Misalignment, wheel imbalance, defective brakes or shock absorber use of tire chains
- Any tire which has failed as a result of adding material (e.g., tire fillers, sealant, or balancing substances)

- B. Tires fitted to anything other than the original vehicles
- C. Tire worn beyond tread-wear indicator (2/32nds inch or 1.6 mm tread remaining)
- D. Tire presented by other than the actual owner-user
- E. Tire branded "na" (meaning no adjustment) or "blem" (meaning blemished)
- F. Loss of time inconvenience, loss of use of the vehicle or consequential damage
- G. Ride disturbance caused by damaged wheels or after free replacement conditions
- H. Tire with weather cracking was purchased more than four years prior to presentation for adjustment

#### GENERAL EXCLUSIONS

- A. No Nexen Tire employee, retailer or dealer has the authority to make any warranty, representation, promise or agreement on behalf of Nexen Tire except as stated in this policy.
- B. Tires used in racing-related activities or competitive events are not covered by this warranty.
- C. Limitation of remedy: to the extent permitted by law, Nexen disclaims liability for all consequential and incidental damages. Some provinces and states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have the rights which vary from province to province in Canada, and from state to state in the U.S.A.

#### 3. NEXEN OBLIGATIONS

Replacements qualifying under this warranty will be made by a participating Nexen dealer or a participating car dealer.

#### 4. OWNER'S OBLIGATIONS

- A. You must present the tire to a participating Nexen dealer or a participating car dealer.
- B. For free replacement, a proof of purchase date such as car dealer invoice should be presented.
- C. No claim will be recognized unless submitted on a Nexen claim form completely filled out and signed by the owner or a participating Nexen dealer or car dealer.



### WARNINGS FOR YOUR SAFETY

#### TIRE DEMOUNTING AND MOUNTING

Improper tire mounting and inflation procedures may cause tire beads to break with explosive force during installation of the tire on the rim, causing personal injury and property damage. Follow the Rubber Manufacturers Association installation and safety procedure for mounting and inflating tires. Tire and rim must match in size. Rim parts must match by manufacturer's design. Clean rim. Lubricate rim and beads. Do not exceed the maximum recommended pressure to seat beads on rim. Use remote control inflation equipment and inflation cage.

**NOTE:** Never inflate over 40 psi to seat beads. Mount radial-ply tires only on rims designated by wheel manufacturer as suitable for radial tire. Only specially trained persons shall mount tires.

#### AIR PRESSURE

Check the pressure in your tires, including your spare, at least monthly, and always before and during extended driving — when tires are cold (at least 3 hours after the vehicle has been stopped and before it is driven more than 1 mile/1.6 kilometer). Do not reduce pressure when tires are hot: Use an accurate air pressure gauge to check pressure and maintain it at the level recommended on the vehicle tire placard or in the owner's manual. Under-inflation produces extreme flexing of sidewalls and builds up heat to the point that premature tire failure may occur. Over-inflation can cause the tires to be more susceptible to impact damage. Cold tire pressures, however, should never be higher than the limit molded onto the sidewall.

#### LOAD LIMITS

Never exceed the load-carrying limits molded onto the sidewall of your tires or the maximum vehicle load limit as shown on the vehicle tire placard, whichever is less. Overloading builds up excessive heat in the tire and leads to early and/or sudden failure.

#### HAZARDS

Avoid running over objects (e.g., chuckholes, rocks, curbs, metal, glass, etc.) which may possibly cause internal tire damage. Continued use of a tire that has suffered internal damage (which may not be externally visible) can lead to dangerous tire failure. Determination of suspected internal damage requires demounting the tire from its rim and examination by trained personnel.

#### WORN TIRES

Never drive on worn tires. Tires should be replaced by trained personnel when below 2/32nds inch (1.6 mm) of remaining tread depth, as indicated by tread-wear indicators molded into the tread grooves. Use of worn-out tires (less than 2/32nds inch remaining tread depth) increases the possibility of tire failure. In most states, it is illegal to drive with less than 2/32nds inch (1.6 mm) of remaining tread depth.

#### SPEED LIMITS

Operating your vehicle in excess of lawful speed limits or the maximum speeds justified by driving conditions can be dangerous. Excessive speed creates heat build-up in a tire, leading to possible tire failure.

#### SPEED-RATED TIRES

Speed-rated tires are identified by letters P, Q, S, T, H, V, W or Z as either part of the size designation (e.g., HR), or part of the service description adjacent to the size designation (e.g., 94H) and indicate the maximum speed capability of the tire when properly loaded and inflated. However, even when properly loaded and inflated, driving for prolonged periods at high speeds can cause tire damage and possible tire failure, which could lead to an accident. Original equipment speed-rated tires must be replaced with tires of the same or high speed rating if the speed capability of the vehicle is to be maintained. Consult your Nexen dealer for the tires best suited to your vehicle driving habit. Repairing of speed-rated tires must be done in accordance with RMA repair procedures and is limited to one 1/4th-inch diameter repair in the tread area.

#### TIRE ROTATION

Rotate your tires for longer tire life. Front and rear tires perform different jobs and can wear differently. Consult your vehicle owner's manual for mileage recommendations and rotation patterns.

#### ADDITIONAL SAFETY INFORMATION FOR TEMPORARY TIRE

##### A. Air Pressure

Check inflation pressure as soon as practical after installation and inflate to 60 psi. The tire pressure should be checked monthly and maintained at 60 psi while the tire is stored or in service.

##### B. Vehicle Restriction

The temporary spare tire was specifically designed for your car and should not be used on any other vehicle.

##### C. Other Restrictions

The temporary spare tire should not be used with other wheels, nor should standard tires, snow tires, wheel covers, or trim rings be used with the temporary spare wheel. If such use is attempted, damage to these items or other vehicle components may occur.

#### TIRE SERVICE ASSISTANCE OR INFORMATION

When you have a tire problem, Nexen provides service and assistance. Any time you see damage to your tires, contact your local Nexen Tire dealer or car dealer. If no local dealer is available, dial Nexen's toll-free service number so that you can get information on where and how service is rendered to you.

For more information, please call the toll-free technical support number:

**1-800-57-NEXEN (63936) / 1-866-70-NEXEN (63936)**