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www.porschebrighton.com.au

Porsche Centre Doncaster

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Doncaster VIC 3108
Tel: 03 8849 8588
www.porschedoncaster.com.au

Porsche Centre Melbourne

109 – 111 Victoria Parade
Collingwood VIC 3066
Tel: 03 9473 0917
www.porschemelbourne.com.au

Porsche Centre Hobart

281 – 301 Argyle Street
Hobart TAS 7000
Tel: 03 6210 7000
www.porschehobart.com.au

Porsche Centre Canberra

92 Newcastle Street
Fyshwick ACT 2609
Tel: 02 6162 0911
www.porschecentrecanberra.com.au

Porsche Centre Parramatta

326 Church Street (Cnr Church and Meehan St)
Granville NSW 2142
Tel: 02 9933 8900
www.porscheparramatta.com.au

Porsche Centre Sydney South

470 Gardeners Road
Alexandria NSW 2015
Tel: 02 9693 9000
www.porschesydneysouth.com.au

Porsche Centre Willoughby

445 Willoughby Road
Willoughby NSW 2068
Tel: 02 8966 6900
www.porschewilloughby.com.au

Porsche Centre Adelaide

280 Glen Osmond Road
Fullarton SA 5063
Tel: 08 8379 0777
www.porschecentreadelaide.com.au

Porsche Centre Perth

101 Stirling Highway
Nedlands WA 6009
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www.porschecentreperth.com.au

Porsche Centre Brisbane

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Newstead QLD 4006
Tel: 07 3867 6911
www.porschecentrebrisbane.com.au

Porsche Centre Gold Coast

1 Harvest Court
Southport QLD 4215
Tel: 07 5555 7911
www.porshegoldcoast.com.au

Porsche Centre Townsville

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Mundingburra QLD 4812
Tel: 07 4729 5222
www.porschetownsville.com.au

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Warranty Extension

For new and pre-owned vehicles

Warranty Extension

The Porsche warranty extension is designed to give you total peace of mind and the reassurance that your pride and joy has the complete backing of a factory warranty.

When your new or Porsche Approved Pre-owned Car Warranty expires, you can take the same peace of mind with you in the long life of your car by extending your warranty.

Your Porsche warranty extension provides similar benefits and security to those of any new Porsche warranty.



Benefits

70% of all Porsche vehicles ever built are still on the road today. This is a clear indication that we are committed to exceptional performance and reliability. So much so, we'd like to give you that commitment in writing. The Porsche warranty extension is available for 12 or 24 month terms and offers comprehensive cover.

The warranty can be used to extend cover on a new vehicle or Porsche Approved Pre-owned car and is accepted by Official Porsche Centres around Australia and in fact, the world. With the added security that comes with comprehensive warranty cover, you can now look forward to many thousands of kilometres of stress-free driving pleasure from your Porsche.

Should you choose to sell your vehicle privately, the Porsche warranty extension is transferable* and may add to the attractiveness of your Porsche to prospective purchasers.

*The warranty is not transferable to another party (eg. a licensed motor vehicle dealer) if that party acquires the vehicle for the purpose of resale.



Level of Cover

The Porsche Warranty Extension covers the following vehicle components:

- Engine: All components
Exclusions – spark plugs, drive belt, including drive belt deflection roller and tensioner.
 - Power train / Transmission: All components.
Exclusions – clutch disc and pressure plate.
 - Suspension / Steering: All components.
Exclusions – shock absorbers, tyres, tyre sealant, Porsche Dynamic Chassis Control (PDCC) reservoir.
 - Brake system: All components.
Exclusions – brake pads, brake discs.
 - Heating / Air conditioning: All components.
Exclusions – refrigerant gas.
 - Electrics: All components including Xenon and LED lamps.
Exclusions – all other bulbs, fuses, wiper blades, batteries.
 - Body: All components.
Exclusions – floor mats, fire extinguisher, visual and acoustic defects, rattles.
- Other Exclusions – All filters, fluids, oils and greases.

Warranty Extension Conditions

- The Porsche warranty extension is available on qualifying Porsche vehicles aged between one and nine years old and with a total mileage of less than 200,000 kms.
- All service tasks must be performed and documented as specified in the Guarantee and Maintenance booklet.
- The warranty can be extended via your Official Porsche Centre service department provided your vehicle passes the mandatory technical inspection. Any faults detected must be rectified prior to acceptance onto the program, including any preparatory work if evidence of operation outside of normal usage parameters, such as over-revving, is found during the inspection.
- If your vehicle's policy has expired, **provided the ownership of the vehicle has not changed**, the policy can also be extended once the vehicle has passed the multi-check inspection examination and any faults detected repaired using genuine Porsche parts.





Conditions of Cover

- The vehicle must continue to be maintained as described in the Guarantee and Maintenance booklet.
- The vehicle must not have been subjected to undue strains or used for purposes other than those for which it was intended.
- The Porsche warranty is not available to be purchased by licensed motor vehicle dealers for any vehicle that will be sold in their business.
- Warranty defects must be presented immediately to an Official Porsche Centre.

Warranty Exclusions

- Warranty claims may not be valid if the failure or any subsequent damage is attributed to a part or parts not approved by Porsche.
- The warranty does not cover ageing and items considered to be wear and tear.
- Maintenance work that is associated with a warranty repair is expressly excluded.
- The cost of testing, measurement and adjustment work not relating to warranty claims shall not be refundable.



Warranty Limitation

- All claims arising from this warranty shall expire on the valid to date specified on the Warranty Certificate.
- Warranty repair work shall be performed free of charge to the owner in accordance with technical requirements by replacing or repairing parts found to be defective. Replaced parts automatically become the property of Porsche.
- Should the cost of the repair exceed the value of a replacement unit, the claim shall be limited to the free installation of the replacement unit.

Warranty Claims

To make a claim:

1. Contact an Official Porsche Centre.
2. Return the vehicle immediately to an Official Porsche Centre.
3. Provide details of your claim to the Official Porsche Centre along with any requested information or documents.
4. Ask the Service personnel to verify that the failure is covered under this warranty and to lodge a claim on your behalf.

If your vehicle cannot be driven, please contact **Porsche Roadside Assist** on **1800 659 911**.





Warranty Conditions

- The warranty conditions listed herein do not affect:
 - the customer's statutory rights and remedies (including the customer's rights and remedies under the Australian Consumer Law – see section 11 below); and
 - any rights accruing to the customer under the terms of the pre-owned car sales contract or new vehicle warranties that are currently valid.
- The operational functionality of all parts belonging to the following components or units of the vehicle described in the contract of purchase or service contract is covered by the warranty conditions set forth below (exceptions: see section 4):
 - engine
 - fuel / cooling system
 - power train / transmission
 - suspension / steering
 - brake system
 - heating / air conditioning
 - electrics
 - body.
- The customer is entitled only to have warranty claims remedied free of charge.

Warranty claims shall be handled as follows:

 - The customer must follow the steps on how to make a claim in this booklet.
 - The customer can present such claims to any Official Porsche Centre for repair or notify the Official Porsche Centre in writing of any defect as soon as it is noticed, or shall have the defect recorded in writing by the said Official Porsche Centre. A list of the Official Porsche Centres (and their respective addresses) are available on the Porsche AG website (<http://www.porsche.com/australia/>).
 - Repair work shall be performed free of charge to the customer in line with technical requirements by replacing or repairing defective parts. Replaced parts become the property of the Official Porsche Centre commissioned to do the work.
 - There are no fees or charges associated with making a claim under the warranty.
 - Should the cost of repair work exceed the value of a replacement unit, the claim shall be limited to the free fitting of a replacement unit.
- Exclusion of warranty; warranty conditions

Warranty claims are not valid if the defect or damage is caused:

 - by using the vehicle for purposes other than those for which it is intended or subjecting it to undue stresses, e.g. in motor sports competition – or;
 - if the vehicle has previously been repaired, maintained or serviced not in accordance with the Guarantee and Maintenance booklet – or;
 - if parts not approved by Porsche have been fitted in the vehicle – or;
 - if the vehicle has been modified or changed in a manner which is not approved by Porsche – or;
 - if the customer has not followed Porsche's instructions with regard to care and maintenance as stipulated in the Driver's Manual and the Guarantee and Maintenance booklet – or;
 - if service or recall campaigns publicised by Porsche have not been carried out on the vehicle.
 - by an accident or impact.
 - as a result of ignoring vehicle warning indicators.
- The cost of testing, measurement, adjustment and cleaning work not relating to warranty claims cannot be refunded. Ageing and natural wear and tear are not defects and are therefore excluded from warranty cover as a general principle.
- The warranty does not apply to the specified wear and tear parts of the following components:
 - engine (spark plugs, drive belt, including drive belt deflection roller and tensioner)
 - power train / transmission (clutch disc and pressure plate)
 - suspension / steering (shock absorbers, tyres, tyre sealant, PDCC reservoir)
 - brake system (brake pads, brake discs)
 - heating / air conditioning (refrigerant gas)
 - electrics (all bulbs (excluding Xenon and LED lamps), fuses, wiper blades, batteries)
 - body (floor mats, fire extinguisher, visual and acoustic defects – rattles)
 - all consumable items, like filters, fluids, oils and greases.
- Claims for free repair work under the warranty are limited to the current market value of the vehicle at the time when the damage or defect covered by warranty occurs.
- Claims under the warranty other than those listed in Sections 1 through 5 shall not be valid. This especially applies to claims for withdrawal from contract, replacement, abatement, or refund of any additional expenses incurred by the customer.
- This warranty is valid worldwide with unlimited mileage within the duration of the warranty period.
- If a sale of the pre-owned Porsche during the warranty period is handled between end customers, warranty entitlement is transferred to the new end customer. The warranty expires if the vehicle is sold to a Licensed Motor Car Trader or commercial car dealer who is not authorised by Porsche.
- All claims arising from this warranty shall expire after the validity date specified in this certificate.
- The guarantor is the Official Porsche Centre specified in this certificate. The guarantor's business address, telephone number and email address are specified in the certificate.
- The customer's statutory rights and remedies under the Australian Consumer Law can be summarised as follows:

'Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.'

Warranty Certificate for warranty extension of Porsche vehicles

The owner acknowledges:

- this warranty is subject to the terms and conditions outlined within this brochure.
- they possess a copy of the Guarantee and Maintenance booklet for the below mentioned vehicle.

Owner name:

Vin:

Kilometres:

Valid as from:

Day	Month	Year
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To:

Day	Month	Year
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Official Porsche Centre no:

Official Porsche Centre stamp:

Official Porsche Centre signature:

Date:

Owner signature: