

Software Update Guide

PCCM Plus (997 II/987 II)

PCCM Plus (991 I/981)



Software Update Overview

Application



for customers



for Porsche Dealerships

Required Tools



laptop



USB Type-C stick
(8-32GB / USB 2.0)



PCCM+ device

Instruction

Preparation

Format the stick to file system **FAT32** or **NTFS**.

Download the software using the QR code and save it to the stick.



Application

Plug the stick into the PCCM+ device.

Install the software by following the instructions on page 8.

Quick-Start Guide

Preparation of the USB Type-C stick

Step 1: Plug the USB stick into your computer.

Step 2: Format the stick by right-clicking the stick

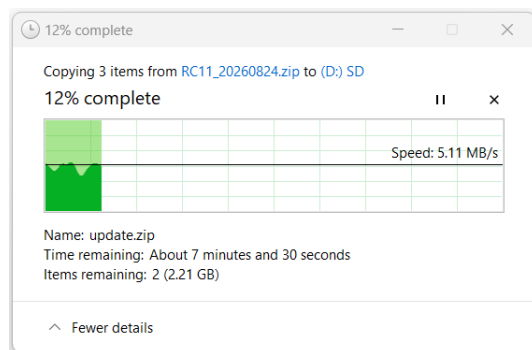
→ **Format...**

Step 3: Choose **FAT32** or **NTFS**
as the default file system.

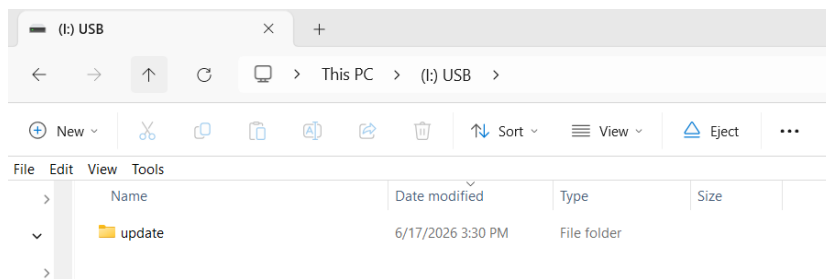


Step 4: Download the latest software using the QR code ("RCxx_202xxxxx.zip").

Step 5: Open "RCxx_202xxxxx.zip" and copy/extract the folder "update".



Step 6: Paste the folder "update" onto the USB stick.



Quick-Start Guide

Application

Updating the Software

Note: For the update, the vehicle should be connected to a continuous power supply or the engine should be running.

Step 1: Plug the stick into the USB-C slot of your PCCM+ device or multimedia interface.

Step 2: To start the update, go to **Settings → Systems → Software update**.

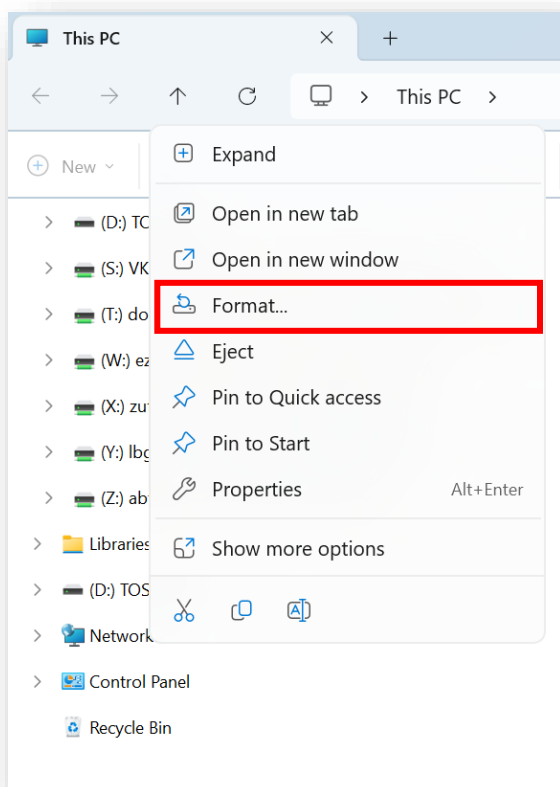
Step 3: Tap on **Continue updating → Confirm** to start the software update.

Wait until your PCCM+ device automatically restarts to complete the update. This will take about 15 minutes.

Step-by-Step Instructions

Preparation of the USB Type-C stick

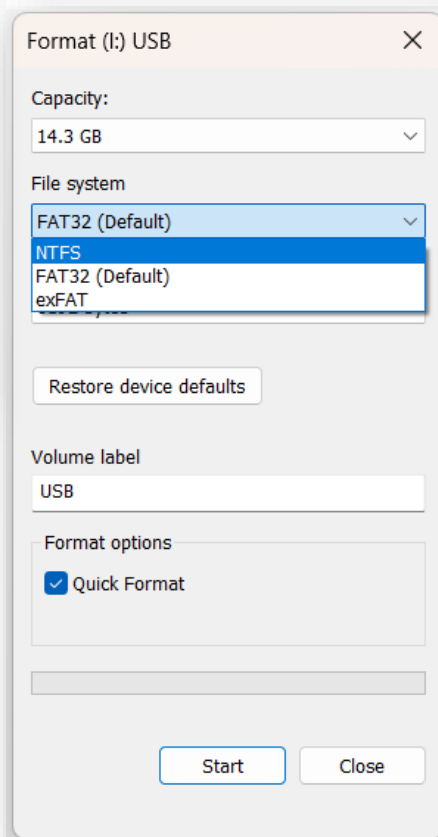
Preparation



1. Format the stick by right-clicking the stick
→ **Format...**



2. Choose **FAT32** or **NTFS** as the default file system.



Step-by-Step Instructions

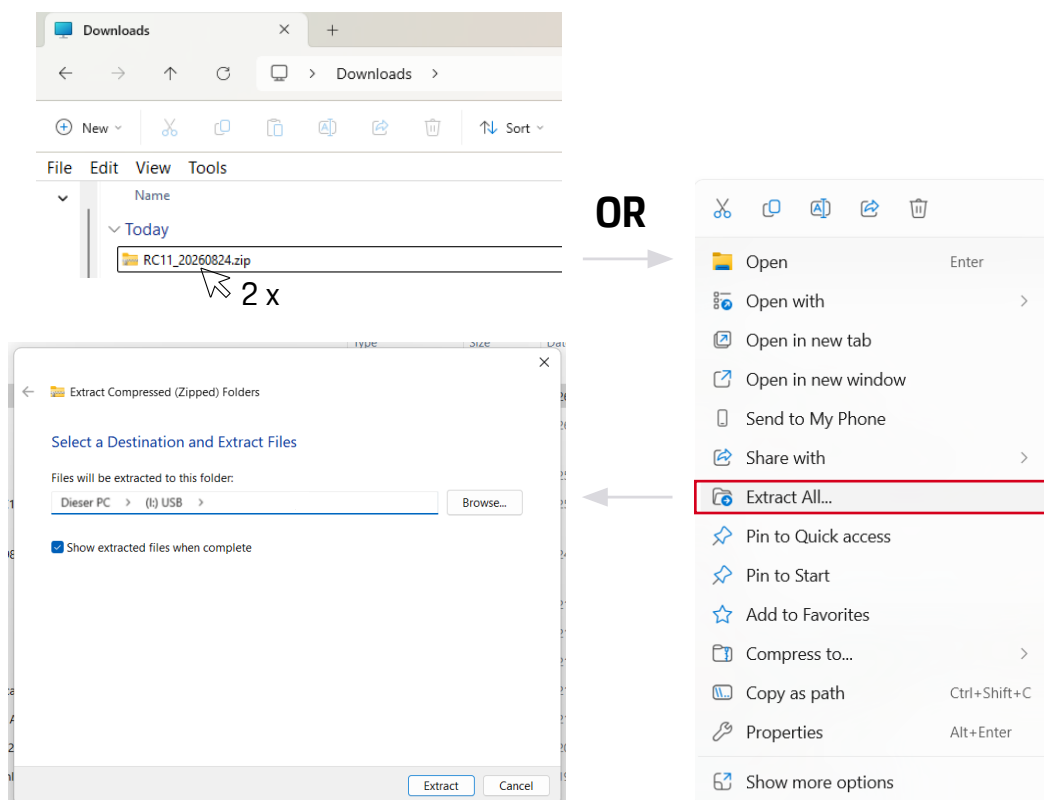
3. Scan the QR code to download the latest software.



4. Download the folder "update.zip".

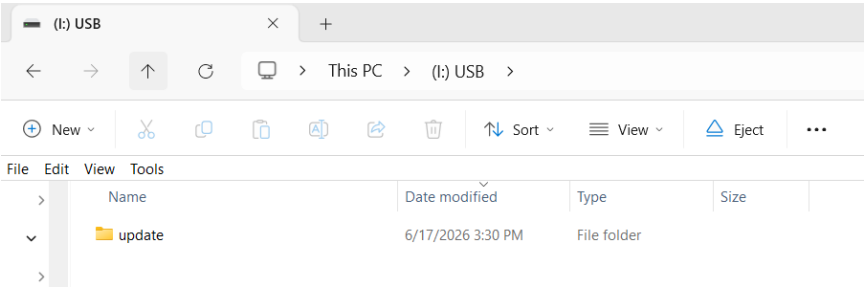
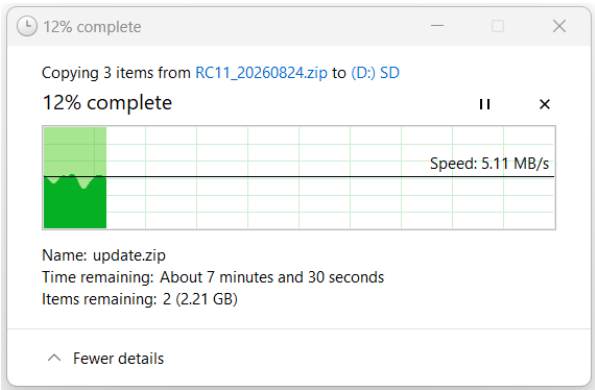
5. In the folder "Downloads" on your computer: Double-click "update.zip" and copy the folder "update" to the USB stick **OR** right-click "update.zip" → **Extract All...** to the USB stick.

Preparation



Step-by-Step Instructions

6. Paste the folder “update” onto the USB stick.

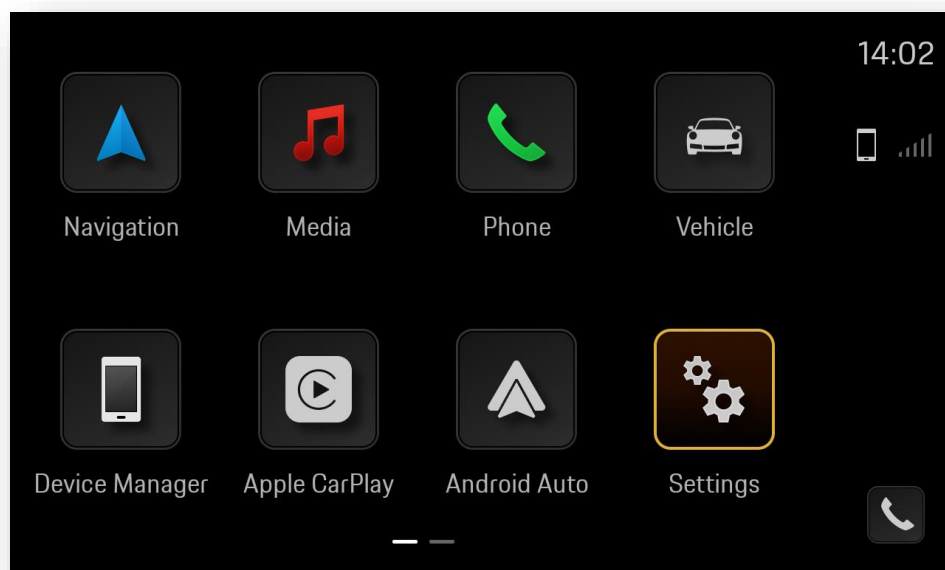


Preparation

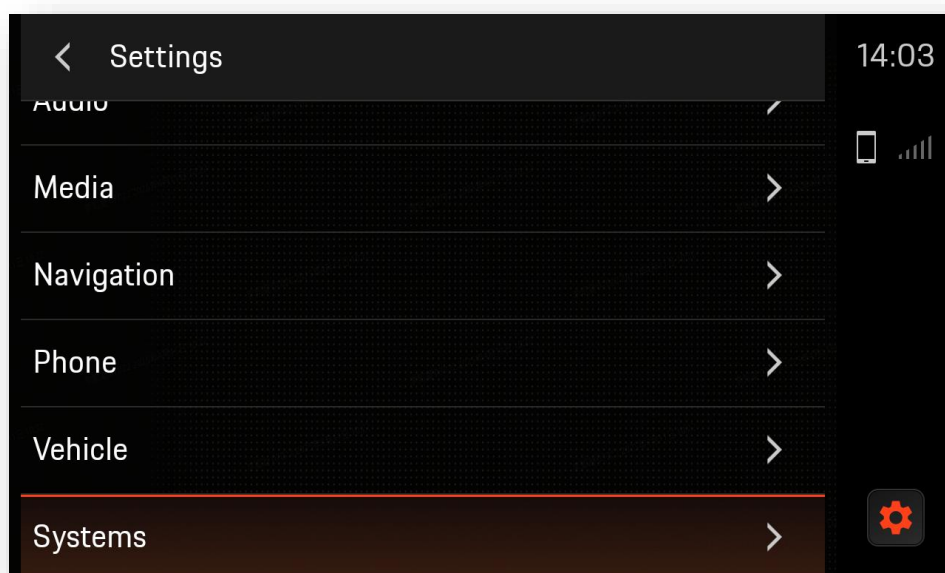
Step-by-Step Instructions

Updating the Software

1. Go to **Settings** on your PCCM+ device.

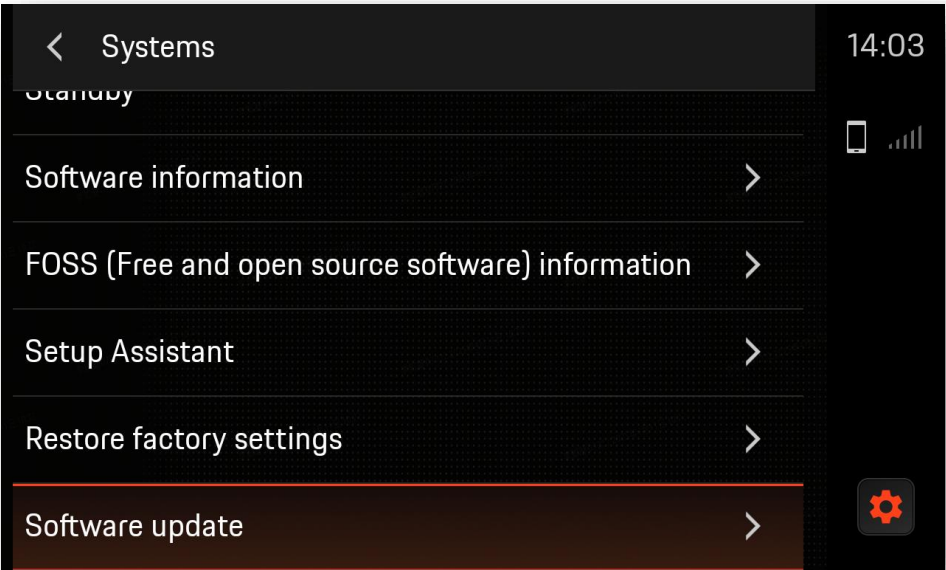


2. Tap **Systems**.

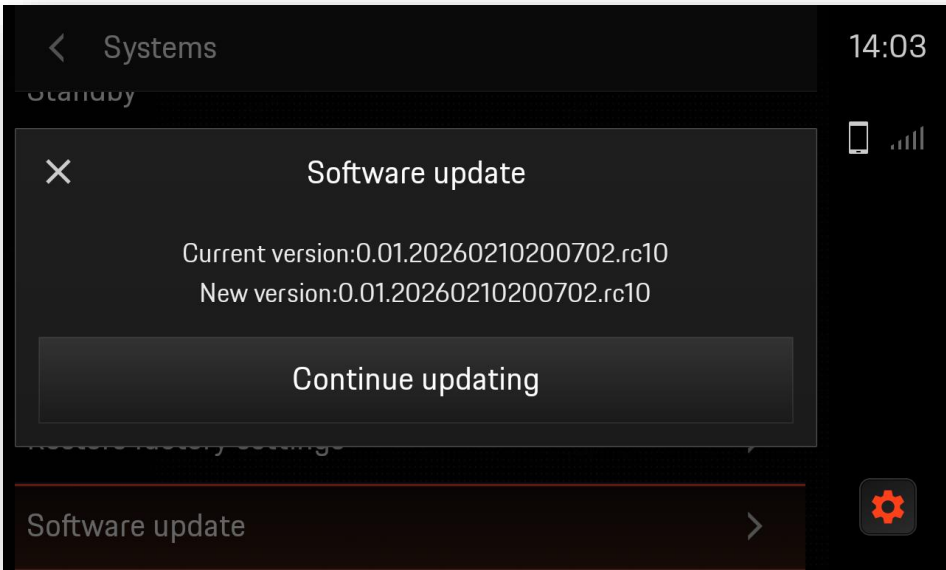


Step-by-Step Instructions

3. Tap **Software update**.



4. Tap **Continue updating**.

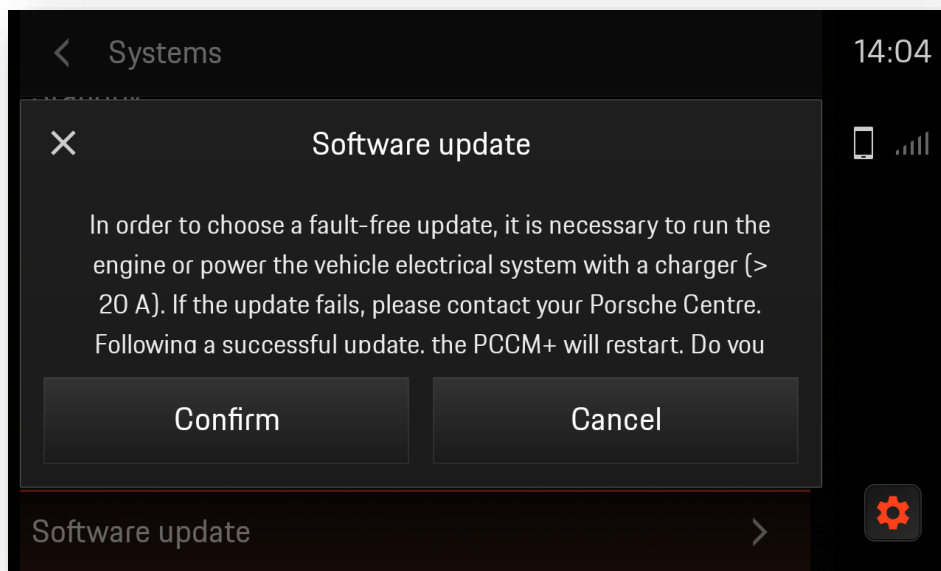


Application

Step-by-Step Instructions

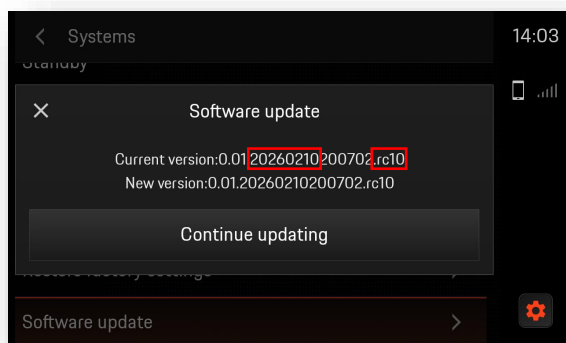
Application

5. Tap **Confirm** to automatically start the update.



Wait until your PCCM+ device automatically restarts to finish the update. This will take about 15 minutes.

Note: To check which version is installed, compare the dates highlighted in red with the software information (for example: "RC10_20260210").



Debugging Information

Update unavailable or USB stick not detected:

- Confirm that the folder structure matches the described arrangement.
- Try a different USB stick. If available, 32GB & USB 2.0 stick is preferred.
- Try to „format“ the USB stick again.
- Connect the USB stick through the multimedia interface or using the USB cable (PCG073900A).