

Voucher Terms of PORSCHE SALES & MARKETPLACE GmbH

Status 03/2025

1. Voucher from Porsche Sales & Marketplace GmbH

1.1 As part of an individual goodwill decision or other marketing initiatives, Porsche Sales & Marketplace GmbH (Porscheplatz 1, 70435 Stuttgart, Germany, phone number: +49 711 911 75500, e-mail address: smartmobility@de.porsche.com; hereinafter: "PSM") has decided to provide its customer (hereinafter: "Voucher Recipient") with a goodwill or marketing service in the form of a voucher (hereinafter: "Voucher"). This is a multi-purpose voucher in the VAT sense, which is not taxable at the time of issue.

1.2 The voucher is issued to the Voucher Recipient in the form of a digital voucher code (hereinafter: "Voucher Code"). The Voucher can also be redeemed in instalments and expires once its value has been redeemed in full.

1.3 The Voucher is issued exclusively in digital form and sent to the customer by e-mail to the e-mail address provided by the customer.

2. Amount and period of validity of the Voucher

2.1 The amount of the Voucher is shown on the Voucher (hereinafter: "Voucher Amount"). The Voucher Amount is shown in the local currency and can only be redeemed in said local currency.

2.2 The Voucher is valid for three years from the date of issue (hereinafter: "Validity Period"). The Voucher can also be partially redeemed during the Validity Period. The remaining balance can still be redeemed during the Validity Period.

2.3 After expiry of the Validity Period, the Voucher can no longer be redeemed, and any remaining Voucher Amount cannot be transferred or paid out elsewhere.

3. Entitlement to benefits and redemption of the Voucher

3.1 The Voucher issued by PSM corresponds to one of four voucher types as described in the table below. The voucher type will be stated accordingly on the Voucher and is subject to the requirements and restrictions described in the table as well as local availability:

#	Voucher type <i>(this is shown on the Voucher)</i>	This type of Voucher is linked to: <i>accordingly on</i>	This type of Voucher can be redeemed on:	This type of Voucher redeemed follows: <i>of is as</i>	Restrictions
1.	Porsche Charging Service - Fee	An existing Porsche Charging Service contract with PSM	The basic fee for an existing Porsche Charging contract	The Voucher Amount will be automatically deducted from the amount payable on the next monthly statement. There is no further action required from the Voucher Recipient. The Voucher will be considered as redeemed in full in the meaning of Sec. 1.2 above.	None
2.	Porsche Charging Service Transaction fee		Transaction fees that are incurred when charging at a charging station		None

3.	Connect Store	A specific Porsche vehicle (via the vehicle identification number (VIN))	Products and services in the Porsche Connect Store at www.connect-store.porsche.com	The code is redeemed during the order process in the step provided for this purpose by entering the Voucher Code.	The Voucher can only be redeemed for products and services offered by PSM, i.e., any products and services offered by third-parties (such as the connectivity packages) cannot be covered by the Voucher.
4.	Porsche Shop	The Voucher Recipient	Products from the Porsche Shop at www.shop.porsche.com	The code is redeemed during the ordering process in the step provided for this purpose by entering the Voucher Code.	None.

3.2 There is no entitlement to redemption of the Voucher by an unauthorised holder of the Voucher Code – it can only be redeemed by the Voucher Recipient.

3.3 If the Voucher is linked to a customer contract (i.e., a Porsche Charging Service contract), the Voucher shall expire if it has not been redeemed before the customer contract ends. It is not possible to assign or transfer the Voucher to another customer contract, issue it without a contract being in place with the Voucher Recipient or pay it out.

3.4 A cash payment of the Voucher Amount (also a cash payment of a remaining amount if the Voucher is only partially redeemed or a payment of the remaining amount to a credit/debit card) and/or a retroactive crediting to transactions already concluded is not possible.

4. Other

4.1 The goodwill or marketing service granted to the Voucher Recipient in the form of the Voucher is provided in accordance with PSM's individual goodwill decision or marketing initiative. The Voucher is a voluntary service provided by PSM. Vouchers issued as a gesture of goodwill are issued without recognition of any legal obligation or admission of guilt or liability on the part of PSM

4.2 Without presentation of the Voucher Code, the Voucher Recipient has no claim to redemption of the Voucher. The Voucher Recipient is responsible for the safekeeping of the Voucher Code. PSM will not issue a new Voucher Code if the Voucher Code is lost.

4.3 These Voucher Terms apply exclusively to the redemption of the Voucher issued by PSM. The Porsche Charging Service, the booking of a Porsche Connect service or the purchase of a product in the Porsche Shop are additionally subject to the general terms and conditions and terms of use of PSM applicable to the respective contract and stated upon conclusion of the contract. Any terms and conditions applicable to the specific marketing initiative will also be provided separately when participating in the initiative.

5 Applicable law and place of jurisdiction

5.1 If the Voucher Recipient is a merchant, a legal entity under public law or a special fund under public law, Stuttgart, Germany, is the exclusive place of jurisdiction for all disputes arising from or in connection with the Voucher and/or these Voucher Terms.

5.2 All disputes arising from or in connection with the Voucher and/or these Voucher Terms shall be governed by German law under the exclusion of the United Nations Convention on Contracts for the International Sale of Goods (CISG). If the Voucher Recipient is a consumer, he may also enjoy the protection of the mandatory provisions of the law of the country in which the consumer has his habitual residence. The application of mandatory provisions restricting the choice of law and, in particular, the applicability of mandatory legal provisions of the country in which the consumer has his habitual residence, such as consumer protection laws, remain unaffected.

5.3 To the extent that the Voucher Recipient is a consumer, he may have recourse free of charge, to any alternative dispute resolution method and in particular to a mediation procedure established in the country in which the consumer has his habitual residence and/or access the European online dispute resolution (ODR) platform established by the European Commission in accordance to Regulation (EU) No. 524/2013. The ODR platform can be accessed at <http://ec.europa.eu/consumers/odr/>.

Consumer information in accordance with the German Consumer Dispute Resolution Act (VSBG) or equivalent laws of other EU Member States: Porsche Sales & Marketplace GmbH is neither willing nor obliged to participate in dispute resolution proceedings before a consumer arbitration board.