



PORSCHE



Porsche Service
Panamera



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Porsche Service

Maintaining driving pleasure

No matter how many years you expect your Panamera to be delivering driving pleasure, it should continue to be as powerful, practical and responsive as it was when it left the Porsche factory.

To ensure your Panamera continues to perform to its optimum level and to protect your investment, it is important that you maintain the recommended maintenance intervals at a Porsche Centre.

All maintenance at a Porsche Centre is completed to exacting standards so you can be confident that your Panamera will receive first class attention from Porsche trained technicians, using only Genuine Porsche Parts and the latest available diagnostic equipment and technology.

The service staff at your Porsche Centre will be happy to explain the content of this brochure to you. They will also show you the references in your Guarantee & Maintenance booklet and assist you in following the individual maintenance needs of your Panamera.

Protecting your investment

Engineering excellence is built into every Porsche model, with thousands of finely-tuned and intricate parts working in harmony to deliver an unrivalled driving experience. To ensure your continued driving pleasure, it is important that these parts are cared for so that they can operate at their maximum effectiveness at all times.

Service pricing

Providing you with peace of mind, at your Porsche (Service) Centre you are charged according to Porsche specifications. Therefore all standard labour operations are pre-defined by the Porsche factory by so called time units.

To offer you best possible transparency, Porsche Centres also offer scheduled pricing covering most routine maintenance.



Porsche Panamera – Maintenance Intervals

There are three types of regular Porsche services, the oil service, intermediate maintenance and maintenance, all of which are required at different intervals. Furthermore additional maintenances are required at specific intervals. The maintenance intervals are specified according to mileage (e.g. 10,000 km) and period (e.g. one year) of which always the shorter applies.

Below tables show exemplary timelines to visualize the schedule of regular Porsche Services according to time (low mileage driver) or mileage (frequent driver).

Panamera example*

Example*: low mileage driver

If you drive your Panamera less than 10,000 km per year, you need to follow the maintenance schedule according to time.

| Time | Service |
|--------|--------------------------|
| 1 year | Oil Change Service |
| 2 year | Intermediate Maintenance |
| 3 year | Oil Change Service |
| 4 year | Maintenance |
| 5 year | Oil Change Service |
| 6 year | Intermediate Maintenance |
| 7 year | Oil Change Service |
| 8 year | Maintenance |

Example*: frequent driver

If you drive your Panamera more than 15,000 km per year, you need to follow the maintenance schedule according to mileage.

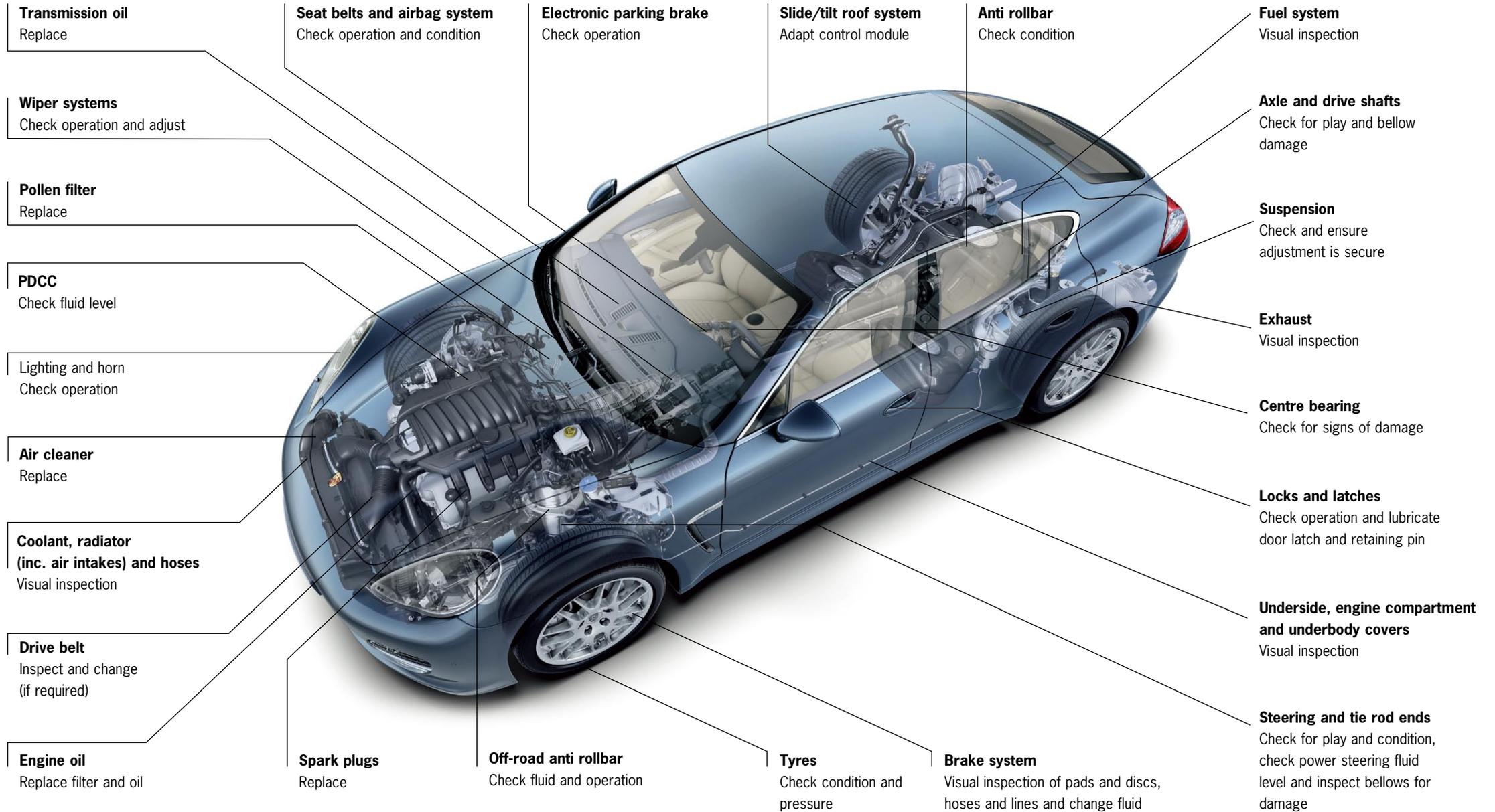
| Mileage | Service |
|-----------|--------------------------|
| 10,000 km | Oil Change Service |
| 20,000 km | Oil Change Service |
| 30,000 km | Intermediate Maintenance |
| 40,000 km | Oil Change Service |
| 50,000 km | Oil Change Service |
| 60,000 km | Maintenance |
| 70,000 km | Oil Change Service |
| 80,000 km | Oil Change Service |

Some service items apply independently of the vehicle's mileage and may therefore fall outside of the regular maintenance schedule. This applies for additional maintenance (for example spark plugs or air cleaner) as well as the replacement of wear and tear parts (for example tyres, brake pads and brake discs). Your Service Advisor will advise you on the right time for each maintenance item.

Servicing your Panamera at the required intervals will help to ensure it continues to deliver optimum performance. You will find more information about maintenance details on the following pages.

* The actual maintenance requirements of your Panamera depend on its mileage, service history, age and model. Please refer to your Guarantee & Maintenance booklet and ask your Porsche Centre staff for details.

Porsche Panamera - Service and Maintenance Elements



Service includes adjusting, readjusting, correcting and topping up of discussed components



Oil Change Service

It is normal that the engine oil is being soiled during the combustion process, affecting its viscosity and thereby lubricating characteristics. To uphold engine efficiency and the protection of the engine's inner surfaces it is therefore required to change the engine oil regularly.

Due to local conditions in China, an Oil Change Service is required every 10,000 km or at least once a year.

What's included

- Replacement of your oil filter and engine oil using Porsche approved Mobil 1 oil
- Check online information system (PIWIS) and Guarantee & Maintenance booklet for your Panamera's maintenance history and unfulfilled manufacturer campaigns.
- One can of Fuel Additive Keropur

Fuel Additive

The quality of available fuel does not always comply with the requirements of your Panamera's high performance engine. To uphold your Panamera's engine performance and ensure it's long life, one can of Porsche Fuel Additive Keropur is added to the tank during every regular maintenance.

The effectiveness of Porsche Fuel Additive Keropur depends on it's continuous utilisation. Therefore we recommend to use it every time when refueling your Panamera. Only Porsche approved Fuel Additive Keropur must be used.



Intermediate Maintenance for your Panamera

What's included

Matching the reputation of Porsche for its leading-edge engineering capabilities, we have introduced a 30,000 km or 2 year service interval for all Panamera models.

Every Intermediate maintenance is carried out by a Porsche trained technician and typically covers elements such as:

- A fault code analysis
- Check PIWIS information system and Guarantee & Maintenance booklet for your Panamera's maintenance history and unfulfilled manufacturer campaigns.
- Replacement of your oil filter and engine oil using Porsche approved Mobil 1 oil
- One can of Fuel Additive Keropur
- Inspection for: leaks and abrasions, the vehicle's underside and engine bay, coolant hoses, coolant (level and antifreeze check), air intake, radiator, brake system, brake hoses and lines, drive shafts, drive belt, tyres, electrical equipment, horn, windscreen wiper washing system, lighting system (including headlights and indicators), roof system, battery and vent hoses, bellows and centre bearing, suspension adjustment screws and PDCC (check fluid level)
- A final test drive to check all of the major systems on your Porsche for their effective operation. Items tested during the test drive include (if applicable): remote control, front seats and safety belts, foot and parking brake, engine, steering, transmission, ParkAssist, speed control, PSM switch, Sport switch, heating, air conditioning system and instruments. A final post-drive level check is then conducted.

All of the above items are included in the scheduled pricing structure.

Typical additional items

Depending on the model, age and mileage of your vehicle, your Panamera may require some additional maintenance work during the intermediate maintenance. Items covered are priced individually and may include:

- Change brake fluid
- Replace air cleaner
- Long-Life Guarantee Condition Report
- Replace spark plugs

Any additional work required will be individually quoted and fully discussed with you prior to any work commencing.



Maintenance for your Panamera

What's included

Recent innovations in reliability and technology have enabled Porsche to introduce a major service interval of 60,000 km or 4 years on all Panamera models.

As time and distance between services has generally increased, so has the importance of these services. In addition to elements covered by an intermediate maintenance, every maintenance typically covers elements such as:

- Check condition and adjust (if required): fuel system, parking brake, steering gear, tie rod ends, axle joints, exhaust system, suspension, seat belts, off-road anti-roll bar, trailer coupling, fluid level check, exhaust system, air bag system and door latch (lubricate)
- Replacement of your pollen filter
- A final test drive to check all of the major systems on your Porsche for their effective operation and a final post-drive level check. Items tested include all those listed under intermediate maintenance.

All of the above items are included in the scheduled pricing structure.

Typical additional items

Depending on the model, age and mileage of your vehicle, your Panamera may require some additional maintenance work during the maintenance. Items covered are priced individually and may include:

- Replace PDCC reservoir
- Replace spark plugs
- Replace air cleaner
- Change transmission and final drive oils and filters
- Change brake fluid
- Replace tyre sealant
- Check TPM system battery
- Check airbag system
- Long-Life Guarantee Condition Report
- Check/replace fuel filter

Any additional work required will be individually quoted and fully discussed with you prior to any work commencing.



Additional Maintenance for your Panamera

Complementing the regular maintenances, certain additional services are required to ensure your Panamera's optimum performance in all driving situations. Below information lists the most common services.

Spark plug replacement

In order to uphold your Panamera's high engine performance and efficiency, spark plugs must be replaced regularly. Spark plug replacement intervals depend on your Panamera model.

For Panamera, Panamera 4, Panamera S and Panamera 4 S the spark plugs need to be replaced every 30,000 km, but no later than 4 years. For Panamera Turbo the spark plugs need to be replaced every 20,000 km, but no later than 4 years.

Brake fluid change

Over time, your vehicle's brake fluid absorbs moisture from the air. The resulting accumulation of water lowers the boiling point and, under certain operating conditions, can affect the braking action. Therefore, in order to ensure your Panamera continues to provide optimum braking in all conditions, the brake fluid should be changed no later than every two years.

As the brake fluid change interval is independent of the vehicle's mileage, it may fall outside of a regular maintenance.

Replacement of air cleaner element

The air filter element cleans the ambient air which is sucked (or in turbo engines forced) into the combustion chamber. To maintain optimum performance and responsiveness of your Panamera's engine, a blocked air cleaner element must be replaced every 90,000 km but no later than after four years.

If you drive your Panamera in dusty areas, more frequent checking and possible replacement of the air-cleaner elements may be required.

Porsche Guarantee

Your Panamera is covered by a comprehensive new car guarantee. This guarantee is valid for two years and can be extended to a maximum coverage of 10 years with the Porsche Approved Warranty Programme (for more information, please see below). Additionally Porsche provides a guarantee of three years on the paintwork of your Panamera as well as a 10 year (12 years since Model Year 2011) anti-corrosion guarantee on the body shell – the Porsche Long-Life Guarantee.

Servicing your Panamera according to the recommended maintenance schedule is not only necessary to maintain driving pleasure but also to uphold the official guarantee of your Panamera. Only our highly-trained Porsche technicians have access to the “Porsche Integrated Workshop Information System (PIWIS)” and the latest Porsche approved technology and equipment.

By maintaining your Panamera to the highest standards with genuine parts and servicing, you will be meeting Porsche guarantee requirements and most importantly, ensuring that you enjoy the performance and reliability of your Panamera every day and for many years to come.

Modifications of your Panamera

Your Porsche Centre can also guide you through the range of approved options for individualising your Porsche. All Tequipment accessory is perfectly tailored for your Panamera and rigorously tested to ensure the highest levels of safety and quality. Therefore they are not only approved to adhere to Porsche warranty requirements but also to meeting international standards. Like all our genuine parts, Tequipment products also come with a two year guarantee.

The usage of any parts and components not approved by Porsche, may not only lead to the rejection of a warranty claim, but may also endanger the safety of not only the occupants of your Panamera, but also other road users.

Guarantee & Maintenance booklet

Together with your Driver’s Manual, you were provided with the Guarantee & Maintenance booklet for your Panamera. While the Driver’s Manual explains the usage of your Panamera, the Guarantee & Maintenance booklet specifies the maintenance requirements of your Porsche.

The Guarantee & Maintenance booklet also serves to record information after each completed round of maintenance work on your Porsche, clearly illustrating the servicing record and eligibility for Porsche warranty. This information is also valuable in the event that you choose to sell your Porsche at a later date.

Please present the Guarantee & Maintenance booklet to your Service Advisor on each visit to your Porsche Centre – he/she will ensure that your maintenance is documented accordingly.

Extend the warranty on your Panamera

The Porsche Approved Warranty is available for all Porsche vehicles less than 9 years old (8 years for a 24-month warranty) and where the mileage is less than 200,000 km. With correct maintenance and handling of your Panamera the Porsche Approved Warranty covers labour and material costs of all components*:

- Engine
- Transmission/drive assembly
- Brake system
- Electric
- Fuel system/cooling system
- Steering/suspension
- Air conditioning/heating
- Body

This extensive guarantee is not only available when extending an existing guarantee but also to all customers whose Porsche is no longer under an existing guarantee that can be extended.

For more information about the Porsche Approved Warranty programme please contact the service staff at your local Porsche Centre or refer to the information provided online under www.porsche.cn.

* Does not apply for servicing/maintenance tasks not associated with a warranty claim, in case of unauthorised modifications, wear and tear of components as well as wear and tear parts.





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Please note that this brochure is not a definitive or comprehensive statement as regards your specific Porsche and warranty conditions. If you have any queries regarding your specific Porsche, please refer to your Guarantee & Maintenance booklet and the Porsche Approved Warranty conditions.